**General Information & Conditions**

The following terms and conditions (‘booking conditions’)
form the basis of our agreement with Australian Pacific Touring Pty Ltd (APT, ‘we’ or ‘our’). Please read them carefully as they set out our and
your respective rights and obligations. APT reserves the right
to amend any of the booking conditions, for all bookings, your
booking, we are entitled to assume that you have had the opportunity
to read and understand these booking conditions, and that you agree to
them. You are also advised to refer to the terms and conditions of your
travel documents relating to your journey. APT reserves the right to
amend any of the booking conditions at any time and without prior
notice. These references to booking conditions include but are not
confined to booking conditions applicable as part of our contract with
you. References in these booking conditions to your ‘holiday package’
are references to the booking conditions applicable to the product
package you have booked. APT references to ‘excursions’ are references to short trips or tours included or available as part of your holiday package.

**Governance**

These booking conditions are governed by the law in force in

**BEFORE YOU BOOK**

Prices – Deposits – Discounts – Payments

Prices listed in this brochure are valid at the time of publication but
are subject to change. Prices may be modified by advertising or special
offers, or changed after the publication date for any reason, including
without limitation, to cover changes in government taxes and
charges, exchange rate changes, fuel surcharges, airlines, prices, a
force majeure event or other material increases by suppliers. The
maximum number of passengers that your party will be allowed to
travel with is listed on our website at www.aptouring.com.au. Prices will be confirmed at time of booking and honored for up to 14 days.
Once the security deposit is paid the price will be guaranteed.

A $1,000 security deposit per person, per holiday package is required
within seven days of booking confirmation. Deposit requirements may vary when booking a special offer. Final payment of the
holiday package price is due 60 days prior to departure unless stated in the terms of a special offer. APT reserves the right to cancel any ticket or booking, or to refuse to honor any
price quoted if a booking is not confirmed and accepted by
APT within the specified time. All fares and charges are in
Australian currency. Payment in full is required at time of booking for
reservations made less than 60 days before departure from Australia. If you pay APT as a
tour operator you are unable to confirm your reservation,
all monies will be refunded.

**Travelling with Children**

Children aged 4 to 7 years of age are not recommended. All
children under 18 years of age will be accompanied by an adult and share
their accommodation with an adult.

**Included in Holiday Package Price**

All coach and travel, accommodation, airfares (if indicated in
individual itinerary), gratuities, airport transfers on the first and last
day, sightseeing, specified excursions, meals, admissions, port
charges and the services of a cruise or tour director as stated in your
itinerary. APT cruises in Europe also include complimentary
beverages served on board your river ship (French Champagne and
premium spirits are not included). Complimentary beverages are
ever available during city stay excursions or on land tours.

**Not Included in Holiday Price Package**

Airfares (unless stated), airport taxes, laundry (unless stated),
parking fees, travel insurance, tips to hotel porters, tips for guide services,
drinks may or may not be included as indicated in your itinerary,
extra baggage, fuel surcharges and gratuities not specified in your
destination.

**Transfers**

Airport transfers are included on the first and last day of the
holiday package. Airport transfers are not included when pre-
or post accommodation is not booked with APT. No refund will be
given if unused. Transfers cannot be re-routed to other pick-up points or
destinations. Passengers who miss the pre-booked transfer will be
responsible for their travel to/hotel from the ship/hotel at their own
expenses. Some holiday packages include group transfers from or in
between airports/hotels/ships and vice versa. A group transfer is
generally a shared transfer departing at a set time and the type of vehicle
used will normally be dependent upon the size of the group.

**Choosing Your Holiday**

The holidays contained within this brochure are for departures
between 1 March 2020 and 31 December 2020. To maximise your
equipment of your APT holiday and to ensure that it lives up to
your expectations it is important that you choose the right
holiday package to suit the needs of everyone in your party
(see below). For further information, there is more information
online at www.aptouring.com.au and our qualified staff are available to discuss your options.

**Gratuities**

Have been included for all services as indicated in the itinerary on all
APT Tours and Cruises and cannot be redeemed for a cash refund.

**Hotels**

Hotel rooms in Europe are often smaller than those in Australia and
New Zealand. In European cities and many large hotels, standard
rooms are sometimes smaller. Double rooms are usually not
available for check-in before 3pm and require check-out by 10am.

**Twin or Double Rooms**

Accommodation is paid for on a per person basis, regardless of the rating, is in standard
rooms (sometimes named superior) based on twins or doubles,
unless otherwise stated.

**Solo Travellers**

A limited number of single rooms/suites/cabins may be available
at request at time of booking your cruise/holiday package. Single
rooms/suites/cabins are usually smaller than standard twin or double
and are subject to availability. APT reserves the right to
make changes to cabin assignment, within the category booked, without prior notice.

**Cruising – Cabin/Suite/State Room Selection**

APT will make every effort to assign specific cabin numbers or locations on the ship where possible. APT reserver the rights to make changes to cabin assignment, within the
category booked, without prior notice.

**Coaches**

Coaches on Classic Journeys are a 40-seater vehicle except Spain
and Norway where capacities vary in the unlikely event of the
seating circumstances, a replacement vehicle may be offered
which may not fulfil these certain specifications.

**Passengers Needing Special Assistance**

APT allows passengers with disabilities or special needs
however, please note the following:

1. Any disability or medical condition requiring special attention
must be clearly stated on your booking form and accompanied by an
official medical report and the following information: (a) your
medical condition in detail, (b) your medical condition during
an all monies will be refunded. APT will also pass on any dietary
requests to the appropriate tour operator and will do its best to
accommodate your special dietary needs. APT will also pass on
any medical conditions that may affect the normal conduct of a holiday
enjoyment of your APT holiday and to ensure that it lives up to your
expectations. If your first choice of Freedom of Choice excursion is
unavailable you may be asked to choose another option. APT Boys
Club members do not perform on all departures and may be subject to availability in some
locations. "Freedom of Choice” and Signature Experience Excursions are offered on departures from May to September only.

**Freedom of Choice™ – Golf**

Rooming lists must be prepared a minimum of 40 days prior to tour
date for cruises only. Minimum and maximum numbers apply.
Some Freedom of Choice excursions are dependent on the
golf course, the club and have an official handicap, and a certificate may be required.

**Public Holidays/Festivals**

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

**Special Deals, Fly Deals and Special Offers**

Conditions apply. For full terms and conditions relating to any
Superbreak, Fly Deal or Special Offer on your booking, please go:

**Other Special Offers**

Special Deals and Special Offers other than those advertised in the
brochure may be promoted by APT after the brochure is released.
These new special deals/offers do not apply to existing bookings.

**BOOKING & PAYING FOR YOUR HOLIDAY**

Airfares may be arranged with independent airlines. APT will arrange
air travel as advertised in connection with your holiday package. All
airfares are subject to flight and booking class availability. Airfares will be
total and ticketed upon receipt of your deposit to avoid price or
airfares vary for each department and route. Airline schedule changes may occur without notice. Once air tickets are issued, airline amendment and/or
changes apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. APT is not liable for
delays or disruptions of an air travel. Once issued, flight tickets cannot be exchanged or refunded. APT reserves the right to refuse
for any additional associated expenses charges by

APT will make reasonable efforts to accommodate the special needs of disabled passengers, however, it is not possible to meet
all special requests are subject to availability.

Coaches

APT provides travel information and documents

Out of Date Range Flights

If airfares are subject to flight and booking class availability. Airfares will be

**Passenger Cancellation Peace of Mind**

Applicable when an upfront fee of $95 per person is paid with your
deposit. The holiday package can be cancelled prior to the final
payment date and your deposit will be retained as an APT holding
credit to be used for future bookings. If Deposit Cancellation Peace
of Mind is claimed, monies held must be used in a future

Travel Insurance

Travel Insurance is not included in your holiday package. You are
required to purchase comprehensive travel insurance at the time of
booking that includes (without limitation) coverage for the cost
of your holiday package, medical expenses, loss of luggage, cruise
and land content and airfare charges that may occur due to
cancellation, impossibility of performance or other frustration,
disruption, loss of deposit or skies, and provide a copy to us.

**Travel Information and Documents**

After booking you will receive an invoice with all important information relevant to your holiday package. We strongly
encourage you to check the details carefully and read the included information. Please ensure that you check your flight times carefully on your tickets, particularly
early am departures. Approximately 21 days before departure you will receive your e-ticket together with your final itinerary. However in the case
of late bookings, changes or late payment, tickets may be

**Special Requests**

When booking a flight request (e.g. diet, room location, twin or double
bedded room, a particular hotel at a flight seat requests and/
or special meals) is an important part of your holiday package.
You must advise us of your requests prior to travel. APT will make reasonable
efforts to accommodate the special needs of disabled passengers, however, it is not possible to meet
all special requests are subject to availability.

APT will also pass on any dietary
requests to the appropriate tour operator and will do its best to
accommodate your special dietary needs. APT will also pass on
any medical conditions that may affect the normal conduct of a holiday
enjoyment of other passengers. APT is unable to accommodate your special dietary needs. APT is unable to
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Limitation of Liability in the Event of Force Majeure

In the event of circumstances beyond our reasonable control or for any reason, we may elect to terminate the relevant Part of the Package, or change the itinerary of the Package, or take any alternative action as we may reasonably decide. You are not entitled to any refund for any alterations to your itinerary that are caused or contributed to by any other party.

2. IF YOU WANT TO CHANGE OR CANCEL YOUR HOLIDAY

If you want to change any part of your holiday arrangements after the invoice has been issued, we will do our best to make the change, but it may not always be possible. Any request for changes must be made in writing by the person who made the original Booking, or his or her travel agent, to us. It is possible to make the change, it will incur an administration charge and payment of any further costs incurred as a result of the change.

Cancellation Policy

For all holiday packages in this brochure, the following APT cancellation fee applies:

• If the booking is cancelled less than 60 days prior to the commencement of the holiday package, 100% of the full holiday package price is charged.
• If the Booking is cancelled between 30 and 60 days prior to the commencement of the holiday package, 75% of the full holiday package price is charged.
• If the Booking is cancelled between 15 and 29 days prior to the commencement of the holiday package, 50% of the full holiday package price is charged.
• If the Booking is cancelled between 8 and 14 days prior to the commencement of the holiday package, 25% of the full holiday package price is charged.
• If the Booking is cancelled less than 7 days prior to the commencement of the holiday package, 100% of the full holiday package price is charged.

In the event of death or serious injury, we may make an exception to these charges to ensure that your family is fully covered. If you are entitled to any refund for any alterations to your itinerary that are caused or contributed to by any third party, however caused, including but not limited to property damage, loss of expectancy, or any kind of loss or injury to you or any other person.

6. Your travel agent will forward deposits and other payments to us on your behalf and your travel agent is not our agent for the purpose of receiving any payments. Receipt of deposits and subsequent payments by the travel agent does not constitute receipt of those monies by us and the travel agent has no authority expressed or implied to receive monies on our behalf. There is no liability on the part of APT in respect to any monies paid to your travel agent unless and until APT notifies you (by way of a booking confirmation advice or payment receipt) that monies have been received by APT. APT reserves the right to cancel any ticket or booking or refuse to carry any passenger where payment has not been received by APT within the specified time.

Responsibility of Service of Alcohol

Our staff are trained in the Responsible Service of Alcohol and are obligated by law to refuse service to any guest who, in their reasonable opinion, appears to be intoxicated, or behaves in an aggressive or offensive manner.

Medical Assistance

APT does not employ any medical staff. If you require medical attention, local medical services can be contacted immediately. You are responsible for the type of medical services you may require.

APT Club

Details including the full range of benefits and conditions may be viewed on our website at www.aptouring.com.au/club/MemberBenefits.

Smoking

For all passengers’ comfort there is no smoking on coaches or river and ocean cruise ships, except in designated areas.

Service Enquiries

If any problem occurs during your holiday you should, in your own interests, advise your tour/cruise director so that steps can be taken to resolve the issue. Any complaint must be made in writing to APT within 30 days.

Luggage Limits

Each passenger is entitled to take one piece of luggage that does not exceed 160cm (62 inches) or weigh more than 30kg (66 lbs). Dimensions for checked baggage are calculated by adding together the width, height and depth of the bag, inclusive of any frame. An extra charge will be imposed to cover damage or loss of any additional luggage. Your tour director will advise you of the exact additional charge. All luggage is at “owner’s risk”. Please note that some airlines may restrict checked-in luggage allowances, meaning additional charges may be applied for any excess baggage, to coincide with travelling airlines.

Maps Within This Publication

Note that maps may not be to scale.

Images Within This Publication

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