The following terms and conditions (“booking conditions”) form the basis of any contract between you (the “Customer”) and APT (‘APT’ or ‘we’). Please read them carefully as they set out your and our respective rights and obligations.

By agreeing to these booking conditions, you are entering a contract with APT, so please read them carefully as they set out your and our respective rights and obligations.

General Information & Conditions

Prices – Deposits – Discounts – Payments
Prices quoted in this brochure are valid at the time of publication but are subject to change. They may be varied by advertising or special Offers, or changed after the publication date for any reason, including without limitation, to cover changes in government taxes and charges, exchange rate fluctuations, fuel surcharges, airline charges, a force majeure event (as defined in the General Information and Conditions) of APT or any of its affiliated companies. The most up to date pricing may be found on our website – www.aptouring.com.au. Please confirm at time of booking whether a large group booking or package is required within seven days of receipt of booking confirmation. Deposit requirements may vary when booking a special offer. Final payment of the balance of your holiday package price is due 120 days prior to departure unless otherwise stated in the terms of a Special Offer, Superdeal, Fly Deal or Special Offer on your booking, please go to aptouring.com.au. This does not replace travel insurance, which you are required to take at the time of booking. Once flights have been confirmed by you and payment has been received, APT will issue your tickets.

Deposit Cancellation Peace of Mind
Applicable when an upfront fee of 95% per person is paid with your deposit. The holiday package can be cancelled prior to the final payment date and your deposit will be retained as an APT Holding credit against future bookings. Approximate fee of 5% per person will be charged. If peace of mind is cancelled, monies held must be used on a future cruise or tour of equal or greater value than the original booking. Provided the deposit is received by APT at least 120 days before the date of departure, deposit held in credit will exclude fees imposed by third parties, including but not limited to air travel, rail travel and hotels. No booking cancellation fees apply on deck发生变化 of air travel. Once tickets are issued, APT will have no liability for any changes to bookings including, for some cases, non-refundable. Name changes and voluntary date and schedule changes will incur fees. APT is not liable for delays or disruptions of air travel. Once tickets are issued, APT will have no liability for any changes to bookings including, for some cases, non-refundable. Name changes and voluntary date and schedule changes will incur fees. APT is not liable for delays or disruptions of air travel. Once tickets are issued, APT will have no liability for any changes to bookings including, for some cases, non-refundable. Name changes and voluntary date and schedule changes will incur fees. APT is not liable for delays or disruptions of air travel.

Travel Insurance
Travel insurance is not included in your holiday package. You are required to take out comprehensive travel insurance that includes (without limitation) coverage for the cost of your holiday package, medical expenses, loss of luggage, cruise and land content and all other liability and will not be responsible for refunding the cost of any optional excursions and many towns and cities will be visited by way of walking. Wheelchairs cannot be carried on ramps in ports where the river or ocean cruise ship is at anchor. It is your responsibility to advise APT of any pre-existing medical conditions that may affect the normal conduct of a holiday package and the enjoyment of other passengers.

Altitude Sickness
Also known as acute mountain sickness (AMS), altitude sickness is a condition caused by going too high, sometimes very fast, before your body is able to adapt to the lower oxygen levels at high altitudes. Symptoms can include headache, nausea, fatigue or weakness, dizziness or light-headedness. Symptoms can be mild or severe. It is important to acclimatise to altitude slowly, which is how we have planned each itinerary. Please consult your doctor before departure.

Visa & Passports
All passengers must have a valid passport that is valid for at least six months after the final departure date. Passengers must consult with the appropriate consulates to ensure that they have any applicable visas for all countries in their holiday package prior to departure. Passengers are solely responsible for meeting necessary passport and visa entry requirements and paying all associated costs. If your passport is scheduled to expire in the next six months, please renew it promptly. APT is not responsible for delays or missed portions of the holiday package resulting from incorrect travel documents or visas. At the time of printing, the following visa regulations apply.

China – Passengers must obtain a visa prior to departure from Australia. Japan – Australian, New Zealand and British passport holders do not require a visa to enter Japan but stays up to 90 days. For all other nationalities please contact your local consulate.

Shore Excursions
The timing of the shore excursions on all river cruise ship holiday packages may differ slightly for each package. The published times are a guide only and are subject to change without notice. It is important to note that large ships are used for some itineraries, and smaller excursions and many towns and cities will be visited by way of walking. Wheelchairs cannot be carried on ramps in ports where the river or ocean cruise ship is at anchor. It is your responsibility to advise APT of any pre-existing medical conditions that may affect the normal conduct of a holiday package and the enjoyment of other passengers.

Freedom of Choice™ & Signature Experience Excursions
Minimum and maximum group numbers apply on some Freedom of Choice or Signature Excursions. Your first choice of Freedom of Choice or Signature Experience excursion is unavailable you may be asked to select an alternative.

Public Holidays & Festivals
Visually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Superdeals, Fly Deals and Special Offers
Conditions Apply. Special deals are subject to change without notice. If you wish to change any part of your holiday arrangements after the move has occurred, we will do so to the extent permitted, however, we may not be able to do so. Any request for changes must be made in writing by the person who made the original booking, or his or her
travel agent. It is possible to make the change, it will be subject to an administration charge and payment of any further costs incurred as a result of the change.

Cancellation Policy

For any changes in the brochure, the following APT cancellation fees apply:

- **Days of Notice:** Fee Per Person
  - 100 days or more: Loss of deposit
  - 90-61 days: 50% of all package price
  - 60 days or less: 100% of holiday package price

All cancellations must be received in writing and APT are not effective until this notification has been received. If your holiday has commenced and you require a midnight stoppage of the full holiday price is charged. There is no refund for unused services or if portions of the holiday package have been omitted. Cancellation fees may also be charged in respect to accommodation reserved outside the holiday package price. The APT cancellation fees in addition to fees that may be levied by APT and your travel agent (if any). You acknowledge that the amounts estimated under the Cancellation Policy are reasonable and represent a genuine pre-estimate of APT's loss and are otherwise reasonably necessary to protect the legitimate interests of APT based on expected non-recoverable costs and expenses to be incurred by APT, including those arising from the Aircraft and professional fees and works or services performed personally by APT, leading up to the commencement of the holiday package, alternatively prior to the Force Majeure event. APT reserves the right to cancel any ticket or booking or refuse to carry any passenger whose package price has not been received by APT within the specified time.

Responsible Service of Alcohol

Our staff are trained in the responsible service of alcohol and are obliged by law to refuse service to any guest who, in their reasonable opinion, appears to be, or is intoxicated, or behaves in an aggressive or offensive manner.

Medical Assistance

APT does not employ medical staff on our tours or ships. If you require medical attention, local medical services can be contacted immediately. You are responsible for all charges that result from a visit to the doctors or a hospital. APT is not responsible for the type or quality of the medical services you receive.

APT Club

Details including the range of benefits are available on our website: www.aptouring.com.au/APTClub/MemberBenefits. Platinum & Diamond level complimentary pre and post tour accommodation is to the value of $350 per night per booking. Surcharges will apply if accommodation costs exceed this amount.

Smoking

For other passengers’ comfort there is no smoking on coaches or river cruise ships, except in designated areas.

Service Enquiries

If a problem occurs during your holiday you should, in your own interests, advise your Tour/Cruise Director so that steps can be taken to rectify it. If a problem is not resolved to your satisfaction, any complaint must be made in writing to APT within 30 days.

Luggage Limits

Each passenger is entitled to take one piece of luggage that does not exceed 160 cm (62 inches), or weigh more than 20 kg (44 pounds). Dimensions for checked baggage are calculated by adding the width, height and depth of the piece of baggage. An extra charge will be imposed to cover portage handling of any additional luggage. APT will seek to locate a replacement bag. Any luggage left on the ship is “owner’s risk”. You will be required to pack-down one small carry-on bag for your stays in Kanawara and Hokiostu.

Maps Within This Publication

Note that maps may not be to scale.

Images Within This Publication

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The Details

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