You must be a Qantas Frequent Flyer member to earn Qantas premium spirits or selected wines. Departure date. Members will not earn Qantas Points on airfares prize winners. You can check the Qantas Points that you have and Conditions at any time. Must be reported to APT at the time of booking including all login. Standard APT Booking Terms and Conditions apply. APT Qantas Points are subject to the Qantas Frequent Flyer Terms which may affect your partial or total participation in the cruise. All coach/cruise travel, accommodation, airport transfers on the to confirm your reservation, all monies will be refunded. A deposit of $1,000, per person, is required within 7 days of in full is required at time of booking for reservations made less than 10 days before departure from Australia. If APT is unable to confirm your reservation, all monies will be refunded. Included in the Holiday Package Price. All coach/cruise travel, accommodation, airport transfers on the first and last day of your cruise (as indicated in individual itineraries, sightseeing, meals, admissions, port charges and the services of an Expedition Leader and Team as stated in itinerary. Complementary beverages are only served during the cruise portion of your trip - this does not include French Champagne, premium spirits or still wines. Qantas Frequent Flyer. You must be a Qantas Frequent Flyer member to earn Qantas Points. A point in the frequent flyer program is awarded on the value of airfares flown. APT will earn on bookings made in Australian Dollars from 1 May 2020. Members must add a valid Qantas Frequent Flyer number and surname to their booking before the trip departure date. Qantas Frequent Flyer members can earn 1 Qantas Point per $1 of the total airfare on all APT Australia tours and cruises on every booking. Points will be credited to the Qantas Frequent Flyer member’s account within 7 days of the trip departure date. Points will not earn Qantas Frequent Flyer Points on airfares booked with an APT cruise holiday, where a member cancels their APT holiday prior to the date of departure. APT holidays booked outside of our contracted carrier or Friends and Family discounts; travel industry member discounts; press and partner trips; or price drops are not eligible to earn points. You must have earned with APT and your total points balance at qantas.com/login. Standard APT Booking Terms and Conditions apply. APT reserves the right to change, suspend or terminate these Terms and Conditions at any time. Passengers Needing Special Assistance. APT will work with passengers with disabilities or special needs however please note the following: 1. Any disability or medical condition requiring special attention must be reported to APT at the time of booking. Including all important information relating to your health, mobility and fitness which may affect your or the other passengers participation in the cruise or tour. This information is also crucial to allow APT to ensure the you have chosen is suitable and meets your needs. Any changes to health, mobility and fitness must also be reported to APT as soon as possible and prior to departure. Where possible APT will make reasonable adjustments to the tour to accommodate your special needs however, it cannot do so if the adjustment required would be unreasonable in all of the circumstances, including if such adjustments would affect your safety and/or the safety and/or enjoyment of other passengers. 2. If you require special assistance or care (such as pushing a wheelchair, assistance with dressing or assistance with walking), you must book through your travel consultant to ensure that the appropriate arrangements are in place. APT is unable to assist any passenger with walking, dining, or disembarking any transportation vehicles (including cruise ships and trains). To safely participate in embarkation and disembarkation you must be able to do so without the need for special assistance. You must also be able to do so without unreasonably impacting other passengers’ safety and/or enjoyment. 3. While APT will make reasonable efforts to accommodate the special needs of disabled passengers, it is not responsible for any denial of services by any third party entities it has travel arrangements with, such as carriers, hotels, trains, restaurants or other independent suppliers, or for any additional specialized expenses charged by these parties. 4. Please note coach and minibuses are not equipped with wheelchair ramps. APT ships offer safe-called remote areas that do not have any wheelchair facilities. In such circumstances it will be necessary for passengers to negotiate temporary gangplanks and uneven surfaces. If the crew decide that it is not safe for a passenger to negotiate such operations they may require passengers to stay on board. Cabin doors and restrooms may not be wide enough to allow access by standard wheelchairs. Wheelchairs and walkers cannot be carried on coaches, due to space limitations. For safety reasons, passengers in wheelchairs cannot be carried on ramps in ports where the cruise ship is at anchor. Health & Fitness. A good level of fitness and health is required to participate on APT’s holiday packages. In some destinations there are extensive sightseeing excursions by foot which include the climbing of stairs, walking over uneven surfaces and in some cases climbing over rocks and walking through shallow streams and rivers. Deposit Cancellation Peace of Mind. Please refer to our website for full conditions. BOOKING & PAYING FOR YOUR HOLIDAY. Airfares. Air travel is arranged with independent airlines. APT will arrange air travel as advertised in connection with your holiday package or otherwise arranged with APT. Air travel is not included in the price of the tour package unless otherwise specified, but can be arranged on request. All airfares are subject to flight and booking class availability. Airfares will be booked and ticketed upon receipt of your deposit to avoid price or tax increases. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or change fees may apply, and in some cases, are non-refundable. Name changes and voluntary data and schedule changes will incur fees. Travel Insurance. Travel Insurance is not included in your holiday package. You are required to purchase comprehensive travel insurance. Visa & Passports. All passengers must carry a passport which is valid for a minimum of six months from the date of your cruise conclusion. Passengers must consult with the appropriate consulates to ensure that they have any applicable visas prior to departure. Meeting necessary passport and visa entry requirements and paying all associated costs is the sole responsibility of the passenger. APT is not responsible for delays or missed portions of cruise relating to incorrect travel documents or visas. Special Requests. Where a special request (eg. diet, room location, twin or double requests and/or particular meals) is an important factor in your choice of holiday, you must advise APT at the time of booking. APT will pass your request onto the hotel, airline or other supplier but cannot guarantee that it will be accommodated. IF YOU WANT TO CHANGE OR CANCEL YOUR HOLIDAY. Changes or Additions to Your Holiday. If you want to change any part of your holiday arrangements after the invoice has been issued, we will do our best to make the change, but it may not be possible. Any request for changes must be made in writing by the person who made the original booking or, if there is no travel agent, it is possible to make the change, it will be subject to an administration charge and payment of any further costs incurred as a result of the change. Cancellation Policy. For APT holiday packages, the following applies: Fee Per Person Days of Notice Loss of deposit 100% of package price 10% of package price 90–61 days 70–31 days 60 days or less 50% of package price All cancellations must be received in writing by APT and are not effective until this notification has been received by the hotel. In the event that your hotel has commenced, 100% of the full holiday package price is charged. There is no refund for unused services or portions of the holiday package are missed. Additional cancellation fees may also be charged in respect of accommodation reserved outside the holiday package dates. Cancellation or Amendment of Ticketed Airfares. An APT cancellation fee of $30 per person applies for ticketed airfares, in addition to any airline cancellation fees that are applicable. If you wish to amend the data or routing on your ticketed air booking, an APT amendment fee of $30 per person for the first change, and $35 for any subsequent changes will be charged in addition to airline change fees and additional taxes that are applicable. If for any reason, a name change to a ticketed airfare is required, a $125 per person name change fee will apply for every change in addition to any applicable airline fees. IF WE NEED TO CHANGE OR CANCEL YOUR HOLIDAY. APT endeavours to provide you with all the services confirmed to you at the time of your booking. On occasions changes do have to be made and APT reserves the right to cancel or amend holiday packages/excursions accordingly. All tours require a minimum number of bookings in order to operate. APT’s travel arrangements are subject to change without notice. Alterations may be necessary for various reasons including, without limitation, road, river or weather conditions, strikes or other reasons beyond APT’s reasonable control. If conditions render any routes unsafe for navigation, APT reserves the right to provide alternative services including substitute land arrangements. You are not entitled to any refund for any alterations to your itinerary that are caused or contributed to by any flood or water level events or such other events which are beyond our control. Force Majeure. Please refer to our website for full conditions. ON HOLIDAY. Disruption to Cruising and Itinerary Arrangements. In the event of an unavoidable emergency, APT may have to alter your holiday arrangements. We reserve the right to alter without notice. Alterations may be necessary for various reasons including, without limitation, road, river or weather conditions, strikes or other reasons beyond APT’s reasonable control. If conditions render any routes unsafe for navigation, APT reserves the right to provide alternative services including substitute land arrangements. You are not entitled to any refund for any alterations to your itinerary that are caused or contributed to by any flood or water level events or such other events which are beyond our control. Data Protection Policy. Our Privacy Policy is available by request to us at or www.aptouring.com.au/privacy. GENERAL INFORMATION. Limitation of Liability. Please refer to our website for full conditions. Maps Within this Publication. Maps and other information is subject to alteration without notice. All information is correct to the best of our knowledge at the time of printing. If any important changes occur after this date, we will inform you of these changes. Maps are provided as a guide. Publication No. H5249. Prices and itineraries valid for October and November 2019 departures. Publication is valid from 30 November 2018 and supersedes all previous publications. Australian Pacific Touring Pty Ltd ABN 84 684 619 ATAS A002S5. FOR FULL TERMS & CONDITIONS, REFER TO APT’S SMALL SHIPS 2019 BROCHURE.