The following terms and conditions (‘booking conditions’) form the basis of your contract with Australian Pacific Touring Pty Ltd (‘APT’, ‘we’ or ‘our’). Please read them carefully as they set out your and our respective rights and obligations. By asking us to confirm your literary or travel arrangements, you are entitled to assume that you have had the opportunity to read and have read all of these booking conditions prior to signing them, and that you agree to them applying to the holiday arrangements that you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you.

Governing Law

These booking conditions are governed by the law in force in Victoria, Australia.

BEFORE YOU BOOK

Prices – Deposits – Discounts – Payments

Prices are valid at the time of publication but are subject to change. They may be varied by advertising or special offers, or changed after the publication date for any reason, including without limitation, to cover changes in government taxes and charges, exchange rate variations, fuel surcharges, airline charges, a force majeure event or other material increases by suppliers. The most up to date pricing may be found on our website – www.aptouring.com.au.

Prices may change at time of booking and for up to seven days. Once the security deposit is paid the price will be guaranteed.

A deposit of $1,000, per person, is required within 7 days of booking. Final payment of the balance of your holiday package price is due 100 days of departure unless otherwise stated in the terms of a special offer. APT reserves the right to cancel any ticket or booking or to refuse to carry any passenger where payment has not been received by APT within the specified time. APT will not be responsible for any costs associated with re-issuance of any ticket or booking or to refuse to carry any passenger where payment has not been received by APT within the specified time.

A deposit in full is required at time of booking for reservations made less than 100 days before departure from Australia. If APT is unable to confirm your reservation, all monies will be refunded.

Included in the Price

All coach/cruise travel, accommodation, airport transfers on the first and last day of the tour as indicated in individual itineraries, chartered flight from Cairns to Rabaul, sightseeing meals, admissions, port charges and the services of an Expedition Leader and Team as stated in itinerary. Complimentary beverages are only served during the cruise portion of your trip – this does not include wine, beer, or spirits on shore.

Passengers Needing Special Assistance

APT welcomes passengers with disabilities or special needs however please note the following:

1. Any disability or medical condition requiring special attention must be reported to APT at the time of booking including all important information relating to your health, mobility and fitness which may affect your partial or total participation in the cruise or tour. This information is also crucial to allow APT to ensure the tour you have chosen is suitable and meets your needs.

2. Any changes to health, mobility and fitness must also be reported to APT at the time of your deposit or no deposit required. It is possible APT will make reasonable adjustments to the tour to accommodate your special needs. It cannot do so if the alteration would be unreasonable in all of the circumstances, including if such adjustments would affect your safety and/or the safety of other passengers or the safety and/or enjoyment of other passengers.

3. If you require special assistance or care (such as pushing a wheelchair assistance with dressing or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please be aware that APT do not provide personal assistance. APT is unable to assist any passenger with walking, dining, boarding or disembarking any transportation vehicles (including cruise ships and trains) to safely participate in embarkation and disembarkation, you must be able to do so without unreasonable impact upon other passengers’ safety and/or enjoyment.

4. APT will make reasonable efforts to accommodate the special needs of disabled passengers. It is not responsible for any denial of services by any third party entities it has travel arrangements with, such as cinemas, hotels, trains, restaurants or other service providers, or for any additional associated expenses charges by those parties.

5. Please note coaches and minibuses are not equipped with wheelchair ramps. Most ships have elevators however all APT ships have elevators. Many ships require the use of stairs to between decks. Further, side by side docking may require passengers to climb up or down steps to get on or off the ship. APT ships often sail to remote areas that do not have convenient docking facilities. In such circumstances, we reserve the right to make alternative arrangements for a passenger to negotiate such operations they may require passengers to stay on board. Cabin doors and stairs may not be wide enough to allow access by standard wheelchairs.

Health & Fitness

A good level of fitness and health is required to participate on APT’s holiday packages. In some destinations, there are extensive sightseeing excursions by foot which include the climbing of stairs, going over rocky surfaces and in some cases climbing over rocks and walking through shallow streams and rivers.

Deposit Cancellation Peace of Mind

Applicable when an upfront fee of $99 per person is paid with your deposit. The holiday package can be cancelled prior to the final payment date and your deposit will be retained as an APT holding credit to be used for future bookings. If Deposit Cancellation Peace of Mind is claimed, the deposit held must be used on a future cruise or tour and cannot be redeemed against the original cruise or tour to which the deposit held in credit in the case of cancellation. In such circumstances, all extra fees imposed by third parties, including but not limited to air travel and hotels. When booking airfares through APT (including when taking advantage of a special offer that includes air travel), standard airline cancellation fees will apply.

In some cases, your cruise may be refundable. In the event of cancellation, these fees will be deducted from the deposit paid, and therefore the credit being held. Deposit Cancellation Peace of Mind applies to new bookings only and is only valid up until 100 days prior to travel. After three years, unused credit funds will be returned. Please refer to the following brochure for all additional fees and conditions applicable. This does not replace travel insurance, which you are required to purchase at the time of booking.

SuperDeals

A limited number of SuperDeal offers are available until 14 December 2018 unless sold out prior. Valid when you book and pay a deposit on your Papua New Guinea by Small Ship tour (NOB9RCP3S). Offers may be withdrawn at any time.

BOOKING & PAYING FOR YOUR HOLIDAY

Airfares

Air travel is arranged with independent airlines. APT will arrange air travel as advertised in connection with your holiday package or as otherwise arranged with APT. Air travel is not included in the price of the tour package unless otherwise specified, but can be arranged on request. All airfares are subject to fluctuation and booking class availability. Airfares will be booked and ticketed upon receipt of your deposit to avoid price or tax increases. Airport taxes may be added at the discretion and routing of airline. Airline schedules are subject to change without notice. Once air tickets are purchased they are non-refundable. Name changes and voluntary date and schedule changes will incur fees.

Travel Insurance

Travel Insurance is not included in your holiday package. You are required to purchase comprehensive travel insurance. Visa & Passports

All passengers must carry a passport which is valid for a minimum of six months from the date of your cruise conclusion. Passengers must consult with the appropriate consulates to ensure that they have any applicable visas prior to departure. Meeting necessary passport and visa entry requirements and paying all associated costs is the sole responsibility of the passenger. APT is not responsible for delays or missed portions of cruise relating to incorrect travel documents or visa.

Special Requests

Where a special request (eg. diet, room location, twin or double beds, and/or a particular meal) is an important factor in your choice of holiday, you must advise us when your booking is made. APT will pass your request to the hotel, airline or other supplier but cannot guarantee that it will be accommodated.

IF YOU WANT TO CHANGE OR CANCEL YOUR HOLIDAY

Changes or Additions to Your Holiday

If you want to change any part of your holiday arrangements after the invoice has been issued, we will do our best to make the change, but it may not be possible. Any request for changes must be made in writing by the person who made the original booking, or his or her travel agent. If it is possible to make the change, it will be subject to an administration charge and payment of any further costs incurred as a result of the change.

Cancellation Policy

For APT holiday packages, the following applies:

Fee Per Person Days of Notice

Loss of deposit 100 days or more

10% of package price

99-91 days

100% of package price

60 days or less

All cancellations must be received in writing by APT and are not effective until this notification has been received by APT. If your holiday has commenced, 100% of the full holiday package price is charged. There is no refund for unused services or portions of the holiday package are missed. Additional cancellation fees may also be charged in respect of accommodation reserved outside the holiday package dates.

Cancellation or Amendment of Discounted Airfares

An APT cancellation fee of $150 per person is applied for ticketed airfares, in addition to any airline cancellation fees that are applicable. If you wish to amend the data or routing on your ticketed airfares, an APT amendment fee of $120 per passenger will be charged. All changes are subject to change and for the first change and $85 for any subsequent changes will be charged in addition to airline change fees and additional taxes that are applicable. If for any reason, a name change to a ticketed airfare is required, a $125 per person name change fee will apply for every change in addition to any applicable airline fees.

IF WE NEED TO CHANGE OR CANCEL YOUR HOLIDAY

APT endeavours to provide you with all the services confirmed to you at the time of your booking. On occasions changes do have to be made and APT will act in good faith to accommodate your special holiday packages/excursions/itineraries. All tours require the minimum number of bookings to be financially viable and to have a pleasant group atmosphere.

In the event adequate numbers cannot be achieved, it may be necessary to cancel a scheduled departure and offer the nearest possible alternative date (or a refund of the monies paid for arrangements made by APT).

Force Majeure

Please refer to our website for full conditions.

ON HOLIDAY

Disruption to Cruising and Itinerary Arrangements

The itinerary is intended as a guide only and is subject to alteration without notice. Alterations may be necessary for various reasons including, without limitation, road, sea or weather conditions, strikes or other reasons beyond APT’s reasonable control. If conditions render any routes unsafe for navigation, APT reserves the right to provide alternative and substitute services including substitute point and routing of itinerary. You are not entitled to any refund for any alterations to your itinerary that are agreed to by any third party entities it has travel arrangements with. APT is not responsible for any food or water level events or such other events which are beyond our control.

Data Protection Policy

Our Privacy Policy is available by request to us or at www.aptouring.com.au/privacy.

General Information

Limitation of Liability

Please refer to our website for full conditions.

Maps WithIn This Publication

Maps may not be to scale and are there as a guide.

Images WithIn This Publication

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Australian Pacific Touring Pty Ltd
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FOR FULL TERMS & CONDITIONS, REFER TO APT’S SMALL SHIPS 2019 BROCHURE.