The following terms and conditions (‘booking conditions’) form the basis of your contract with Australian Pacific Tours Pty Ltd (‘APT’) or its duly authorized agents, our and your respective rights and obligations. By asking us to confirm your request or by accepting our written confirmation of your booking, you agree to these booking conditions and you confirm that you have read and understood them or had an explanation given to you of their meaning and effect. It is your responsibility to ensure that you and any other person(s) for whom you are booking and/or for whom you are guaranteeing your booking have read and understood the booking conditions and have made themselves aware of any known or anticipated changes to your holiday arrangements.

Accommodation

All coach and cruise travel as per your itinerary, accommodation, services of an Expedition Leader as stated in the itineraries. All coach transfers on the first and last day of the tour as indicated on your itinerary, all entrance admissions, port fees, and services of the Expedition Leader as stated in the itineraries. Coaches are employed during the journey portion of your trip – this does not include French champagne, premium spirits, or selected wines. Complimentary beverages are not available in some cases due to the itinerary, stay excursions or on land tours.

Arrival/Departure Transfers

Arrival transfers are included on Day 1 of your holiday package or cruise. If you are travelling through APT, your transfer is included on the last day of your holiday package or when you disembark from your cruise. APT information must be provided to APT 60 days prior to your departure. Travel insurance must be obtained to be eligible to guarantee the transfer. No refund will be given for any unused transfers. If you miss your pre-arranged transfer, you are responsible for the cost of any substitute travel arrangements.

Not Included in Holiday Package Price

Airfares, internal flights and visa fees, food not on the regular table of fare, drinks, meals may or may not be included as stated in your itinerary, excess baggage, Internet and Wi-fi available at additional cost, excursions not specified in your itinerary, Travel Insurance for Antarctica and Travel Information and Documents.

Before You Book

Your booking price will be set out in this brochure unless it is varied after the publication date for any reason including, without limitation, to cover changes in government taxes and charges, exchange rate fluctuations, fuel surcharges, airline charges, a force majeure event or natural disaster imposed by suppliers. Once you pay your deposit your holiday package price is guaranteed (except for any changes resulting from a Force Majeure event). A $2500 APT service fee will be charged on all bookings placed within seven days of being confirmed for Antarctica tours. For all other tours, a $500 APT service fee will be charged per holiday package is required within seven days of receipt of booking confirmation. If you choose to withdraw from your booking a special offer final. Payment of the balance of your holiday package price is due 60 days prior to departure unless otherwise stated in your itinerary. APT reserves the right to cancel any ticket or booking if to refuse any passenger for boarding due to safety concerns.

Travel Insurance

Travel Insurance for Antarctica

SuperDeals, Fly Deals and Special Offers

Travel Information and Documents

Peace of Mind applies to new bookings only and is only valid for 100 days prior to your departure. APT recommends that your travel insurance is valid at least 90 days before departure. If you choose your travel insurance policy and are unused, your travel insurance policy will only pay for the cost of your unused transfers. If you miss your pre-arranged transfer, you are responsible for the cost of any substitute travel arrangements. It is your responsibility to ensure that you and any other person(s) for whom you are booking and/or for whom you are guaranteeing your booking have read and understood the booking conditions and have made themselves aware of any known or anticipated changes to your holiday arrangements.

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Changes or Additions to Your Holiday

If you want to change any part of your holiday arrangements after booking, you can do so, but there may be a charge, and it may not be possible. Any request for changes must be in writing and addressed to APT or your travel agent. You agree that you are solely responsible for any import duty or freight costs.

If you request changes after the invoice has been issued, we will do our best to make the change, but there may be a charge. Please note that APT is not liable for any costs associated with such a decision and you will not be refunded for any part of the holiday package.

페어 마저리

페어 마저리의 경우, 이벤트에 대한 요청이 아닌 경우, 사업의 이해관계를 보호하기 위한 경우, 비용을 부담하기 위한 경우, 또는 (a) 단체 계약을 취소하거나 변경할 수 있는 경우; (b) 페어 마저리 이벤트: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (c) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (d) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (c) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (d) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (c) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (d) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (c) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다. (d) (b) 항목: APT는 단순히 페어 마저리 여행을 취소하거나 변경할 수 있는 경우를 제외하고, 페어 마저리 여행에 대한 변경이 제한됩니다.

Limitation of Liability

In the event that APT cancels or changes your travel arrangements in any way due to a Force Majeure event, APT will not be liable to you in contract, tort, statute or restitution for any loss (including, but not limited to, loss of deposit or purchase price and loss of enjoyment), damages, costs, charges, expenses or injury resulting from or in connection with (whether directly or indirectly): (a) the cancellation or change to your travel arrangements; or (b) the Force Majeure event. APT is not liable to refund any costs incurred by you for any direct or indirect costs that you incur as a result of any such event or other factor beyond our control happening. Additionally, you are not entitled to any refund for any alterations to your itinerary that are caused or contributed to by any flood or water-related event, whether natural or man-made, which are beyond APT’s control. APT can give no guarantee as to exact arrival and departure times for carriers and operators used by APT on the air and APT will make connections with any other services or attractions beyond its control. It is recommended that you purchase travel insurance to protect the legitimate interests of APT. If you request changes after the invoice has been issued, we will do our best to make the change, but there may be a charge. Please note that APT is not liable for any costs associated with such a decision and you will not be refunded for any part of the holiday package.

If a problem occurs during your holiday you should, in your own interests, advise your Expedition Leader so that steps can be taken to resolve the matter. If you remain dissatisfied, any complaint must be made in writing to APT within 30 days of your return. Language

Each passenger is entitled to take one piece of luggage that does not exceed 60cm x 40cm x 20cm or weigh more than 20 kg (44 pounds). Dimensions for checked baggage are calculated by adding together the width, height and depth of the piece of luggage. APT is not responsible for any items you may purchase locally and you will not be permitted to embark or continue on the whole or any part of the holiday package. Abuse or harassment of any kind toward crew, contracted suppliers or other guests may result in immediate revocation of the travel or cruise trip. APT is not liable to you for any costs associated with such decision and you will not be refunded for any part of the holiday package.

3. APT accepts no responsibility for any death, injury, illness, loss (including of enjoyment), damage, detention, delay (including mechanical breakdowns) beyond its control.

4. Any term, condition or warranty express or implied by statute or otherwise in respect of the holiday packages contained in this brochure are each, local, and subject to the limitations and exclusions in these booking conditions excludes, restricts or modifies the application of the Competition and Consumer Act 2010 (Cth) as amended, consolidated, supplemented or replaced.

5. To the full extent permitted by law, APT’s liability arising under or in connection with these booking conditions:

(a) is limited to the re-supply of the products or services and the payment of the cost of re-supply of the products or services to you; and
(b) excludes liability for any indirect or consequential losses suffered by you or any third party, however caused, including but not limited to pure economic loss or any special, exemplary or punitive damages to you or any other party.

6. Your travel agent will forward deposits and other payments to us on your behalf, but your travel agent’s undertaking to make the deposit or other payments does not constitute receipt of money.

7. The travel agent does not guarantee receipt of deposits and subsequent payments by the travel agent does not constitute receipt of those monies on your behalf.

8. If APT subsequently changes or cancels your travel arrangements, you are entitled to receive a refund of any payments made to APT, APT reserves the right to cancel any ticket or booking or refuse to carry any passenger where payment has not been received by us in full by the departure date.

Responsibility of Service of Alcohol

All staff and service providers are trained in the responsible service of alcohol and are obligated by law to refuse service to any guest who, in their reasonable opinion, appears to be or is visibly intoxicated or behaves in an aggressive or offensive manner.

Medical Assistance

There is a doctor on board all of our ships. If you require further medical assistance, our doctors are fully equipped to deal with medical problems and will make every effort to assist you. You acknowledge and accept that these terms are designed to protect yourself against these risks. You acknowledge that your policy needs to respond to these risks. You acknowledge and accept that these terms are designed to protect yourself against these risks. You acknowledge that your policy needs to respond to these risks.