All children under 18 years of age must be accompanied. Hotel rooms in Europe are often smaller than those in Australia between 1 March 2019 and 31 December 2019. To maximise passport and visa fees, food not on the regular table d’hôte normally be dependent upon the size of the group. Departing at a set time and the type of vehicle used will result in government taxes and charges, exchange rate variations, fuel taxes. These booking conditions are govern by the law in Victoria, Australia. Before you book, A $1,000 security deposit per person, per holiday package is required within seven days of booking confirmation. Deposit requirements vary when booking a special offer. Final payment of the balance of your holiday package price is due 100 days prior to departure unless stated in the terms of a special offer. APT reserves the right to cancel any ticket or booking or to refuse to carry any passenger where payment has not been received by APT within the specified time. All flights booked as part of your holiday package in full is required at time of booking for reservations made less than 100 days before departure from Australia or New Zealand. APT is unable to confirm your reservation, all monies will be refunded.

Travelling with Minors
Children aged 4 to 7 years of age are not permitted on tours and cruises. Children aged 7 to 10 years of age are not recommended. All children under 18 years of age must be accompanied by an adult and share their accommodation with an adult.

Included in Holiday Package Price
All coach and travel, accommodation, airfares (if indicated in the brochure) are provided. APT is unable to confirm your reservation, all monies will be refunded.

Coaches
Coaches are provided to ensure that passengers enjoy high levels of cleanliness, comfort and service. The coaches listed in this brochure will be used on all applicable packages. However, if a change is necessary for any reason, APT will endeavour to ensure that all accommodation is of an equivalent standard to those shown. Hotel rooms are generally not available for check-in before 3pm and require check-out by 10am.

Twin or Double Rooms
Accommodation in all hotels, regardless of the rating, is in standard rooms (sometimes named superior/deluxe) unless otherwise stated.

Solo Travellers
A limited number of single rooms/suites/cabins may be available by request at time of booking your cruise/holiday package. Solo rates may be doubled or unless otherwise stated.

Cruising – Cabin/Suite/Stateroom Selection
APT will make every effort to assign specific cabin numbers or locations. If a request is not possible, APT reserves the right to make changes to cabin assignment, within the category booked, without prior notice.

Coaches
Coaches are 40-seater luxury vehicles. In the unlikely event of unforeseen circumstances, a replacement vehicle may vary.

Passengers Needing Special Assistance
APT welcomes passengers with disabilities or special needs provided they are accompanied by a companion capable of providing all necessary assistance. APT will make reasonable efforts to accommodate the special needs of disabled passengers, but is not responsible for any denial of service by carriers, hotels, restaurants, independent suppliers, or for any additional associated expenses. Coaches and minibuses are not equipped with access ramps. River cruise ships and decks have elevators. Cabin doors and restrooms on river cruise ships are not wide enough to access by wheelchairs. Wheelchairs cannot be carried on coaches, due to space limitations. For safety reasons, passengers in wheelchairs cannot be carried on ramps in ports where the river cruise ship is at anchor. APT is unable to provide individual assistance to any passenger for walking, dining, boarding or disembarking from the river cruise ship or the river cruise cruise ship is at anchor. APT is unable to provide individual assistance to any passenger for walking, dining, boarding or disembarking from the river cruise ship or the river cruise cruise ship is at anchor.

Health and Fitness
A good level of fitness and health is required to participate on APT’s holiday packages. In some destinations there are extensive sightseeing excursions by foot and which can include climbing of stairs and uneven surfaces. Mobility is needed boarding or disembarking coaches, river cruise ships and trains. We recommend you visit the doctor and dentist before travelling to overseas destinations. It is your responsibility to advise APT of any pre-existing medical conditions that may affect the normal conduct of a holiday package and the enjoyment of other passengers.

Visa and Passports
All passengers must have a valid passport that is valid for at least six months after the holiday package return date. Passengers must consult with the appropriate consulates to ensure that they have any applicable visas for countries included in the holiday package prior to departure. Passengers are solely responsible for meeting necessary passport and visa entry requirements and paying all associated costs. APT cannot obtain group visas on your behalf. APT is not responsible for delays or missed portions of the holiday package resulting from incorrect travel documents or visas.

Shore Excursions
The timing of the shore excursions on all river cruise ships/holiday packages may differ slightly for each package. The published times are a guide only and are subject to change without notice. It is impossible to control local traffic conditions or some city sightseeing excursions and many towns and cities will be visited by way of walking tours. For walking tours, clients must be able to climb ramps to embark or disembark river cruise ships. Depending on river levels, there may be a number of steps steps. APT does not take responsibility for traffic control it may affect our ability to operate some excursions. Holiday packages including time in Switzerland and other alpine regions may include mountain excursions to, at times, high altitudes.

Freedom of Choice “& Signature Experience Excursions
Minimum group numbers apply on some Freedom of Choice excursions in order for them to operate. Maximum numbers may also apply on some Free of Choice excursions. If your first choice of Freedom of Choice is unavailable you may be asked to choose an alternative. The minimum group members do not perform on all departures and may be substituted with a nominated child’s choice.

Freedom of Choice “Go”
Round of golf must be pre-booked a minimum of 40 days prior to your departure date. Minimum and maximum numbers apply. Some golf excursions may require players to be in a current member of the golf club and have an official handicap, and a certificate may be required.

Public Holidays/Festivals
Each country has its own public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in reduction of facilities and entertainment.

Superdeals, Fly Deals and Special Offers
Conditions Apply. For full terms and conditions relating to any Superdeal, Fly Deal or Special offer please go to: www.aptouring.com.au/specialdeals

Other Special Offers
Special Offers other than those advertised in the brochure may be promoted by APT after the brochure is released. These new special deals/offers do not apply to existing bookings unless otherwise stated.

Booking & Paying for your Holiday
Airfares
Airfares are arranged with independent airlines. APT will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. APT will book and ticket the airfares in full, using the deposit to avoid price or tax increases. Airports vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and schedule changes will incur fees. APT is not liable for delays or disruptions of air travel. Once tickets are issued APT will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Out of Date Range Flights
If any country has not published their schedule at the time this brochure was printed or at the time of booking, APT will estimate the cost of airfares connected with your holiday package.

Cancellation Peace of Mind
Applicable when an upfront fee of 395 per person is paid with your deposit. The deposit paid is non-refundable. In the case of late bookings, charges or late payment, APT will confirm seats and pricing to you by sending you an updated invoice. This does not include any charges or schedule changes which will incur fees. APT is not liable for delays or disruptions of air travel. Once tickets are issued APT will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Peace of Mind applies to new bookings only and is only valid for check-in before 3pm and require check-out by 10am.

Deposit Cancellation Peace of Mind
If you are required to purchase comprehensive travel insurance at the time of booking, medical expenses, loss of luggage, cruise and land content and airfares that may occur due to cancellation, impossibility of performance or other frustration, disruption, loss of deposit or strikes, and provide a copy to us.

Travel Insurance
Travel Insurance is not included in your holiday package. You are required to purchase comprehensive travel insurance at the time of booking that includes (without limitation) coverage for the cost of your holiday package, medical expenses, loss of luggage, cruise and land content and airfares that may occur due to cancellation, impossibility of performance or other frustration, disruption, loss of deposit or strikes.

Travel Information and Documents
After booking you will receive a copy of all important information relevant to your holiday package. We strongly recommend you check the details carefully and read the included information. Please ensure you carry your travel documents and schedule timings carefully on your tickets, particularly early am departures. Approximately 24 days before departure you will receive your ticket kit either by post or email. In the case of late bookings, charges or late payment, tickets may be emailed to you.

Special Requests
Where a special request (e.g. diet, room location, twin or double bedded room, a particular feature at a hotel, flight seat requests and/or particular meal) is an important part of your holiday, you must advise us when your booking is made. APT will do its best to honour your request but cannot guarantee that it will be accommodated. APT will also pass on any dietary requests to the airline but we strongly recommend you check directly with the airline as airline tickets have been issued. The provision of any special request does not constitute a term of your contract, nor that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will, or can, be met.

For all questions about-Australian Pacific Tours Pty Ltd (APT) who have carefully as to set out your and our respective rights and obligations. By asking us to confirm that you are aware that you have the opportunity to read and have read these booking conditions, that you agree to them and that you agree to them as they appear as a contract between you and APT. References in these booking conditions to ‘package’ are references to the tour or cruise package you have booked with APT. References to ‘excursions’ are references to short trips or tours included or available as part of your holiday package.
ELECTRICITY CANCELLATION POLICY

For all holiday packages in this brochure, the following Cancellation Policy must be made in writing by the person who made the original booking, or his or her travel agent. It is to be possible to make the changes in order to avoid the inconvenience or extra cost of payment of any further costs incurred as a result of the change.

CANCELLATION POLICY

For all bookings in this brochure, the following APT cancellation fees will apply:

Day of Notice Fee Per Person

<table>
<thead>
<tr>
<th>Days of Deposit</th>
<th>Percentage of Deposit</th>
</tr>
</thead>
<tbody>
<tr>
<td>19 days or more</td>
<td>99-61 days</td>
</tr>
<tr>
<td>60 days or less</td>
<td>100% of holiday package price</td>
</tr>
</tbody>
</table>

All cancellations must be received in writing by APT and are not effective until this notification has been received. If your holiday has commenced, 100% of the full holiday package price is charged. The following exceptions are considered to be significant changes for which the full package price is payable in full:

- Change to a ticketed Airfare is required, a $125 per person name change fee and $85 for any subsequent changes will be charged.
- If, for any reason, a name change to a ticketed Airfare is required, a $25 per person name change fee will apply for every change in addition to any applicable airline fees.

IF WE NEED TO CHANGE OR CANCEL YOUR HOLIDAY

If we change or cancel your holiday before your departure, APT endeavours to provide you with all the services confirmed to you at the time of your booking. However, we plan arrangements in a long time advance in order to acquire sufficient space using independent suppliers such as airlines, hotels etc., over whom we have no direct control. On occasions changes do have to occur, and APT has the right to cancel holiday packages/excursions accordingly. All tours require a minimum number of bookings in order to be financially viable, so it may be necessary to cancel a scheduled airfare or add additional airfare (or refund of the monies paid for arrangements made by APT).

Brochure accuracy

APT has endeavoured to ensure the information given in this brochure is correct to the best of its knowledge at the time of going to print. However, APT reserves the right to change your holiday arrangements and to make any changes or cancellations of your travel arrangements without prior notice. APT cannot be held liable for any costs associated with any change or cancellation of your travel arrangements; or (b) the APT itinerary. For example, without limitation, if there is a water level problem on a river or canal, it may be necessary to operate part of the holiday itinerary by coach and alternative sightseeing may be included. APT is not liable for any direct or indirect costs that you incur as a result of any event or other factor beyond our control which necessitates a change in your itinerary. Additionally, you are not entitled to any refund or alterations to your itinerary that are caused or contributed to by any flood or water level events or such other events with which APT and its representatives have no control. APT cannot guarantee exact arrival and departure times and dates for any flights or sea voyages, so please keep this in mind when you are planning your travel arrangements. APT will not be liable for failure to make connections with any other services or treatments beyond its control.

Travel Information

For all bookings in this brochure, the following APT travel information is to be provided in writing by the person who made the original booking, or his or her travel agent. It is to be possible to make the changes in order to avoid the inconvenience or extra cost of payment of any further costs incurred as a result of the change.

Flights

For all bookings in this brochure, the following APT travel information is to be provided in writing by the person who made the original booking, or his or her travel agent. It is to be possible to make the changes in order to avoid the inconvenience or extra cost of payment of any further costs incurred as a result of the change.

Please note that maps may not be to scale.

Images Within This Publication

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Map Within This Publication

Note that maps may not be to scale.

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