Visa and Passports

All passengers must have a valid passport that is valid for at least six months after the holiday package ends. All passengers must consult with the appropriate consulates to ensure that they have any applicable visas for countries included in the holiday package prior to departure. APT is not responsible for meeting necessary passport and visa entry requirements and paying any associated costs. APT is not responsible for any delays on your behalf. APT is not responsible for delays or missed portions of the holiday package resulting from incorrect travel documents or visas.

For selected small ship cruises, a Russian visa for scheduled St Petersburg tours only. Any further arrangements in St Petersburg by passengers to arrange their own Russian visa prior to travel.

Shore Excursions

The booking of the shore excursions on all river and ocean cruise ship holiday packages may differ slightly for each package. The published timetmes are a guide only and are subject to change. It is impossible for large ships to be used for some city sightseeing excursions and many towns and cities are not able to be viewed by ship. However, passengers must be able to climb ramps to embark or disembark river cruise ships. Depending on river levels, there may be a few river steeps. This may affect our ability to operate some excursions. Holiday packages including time in Switzerland and other alpine regions may include mountain excursions to, at times, high altitudes.

Freedom of Choice™ & Signature Experience Excursions

Minimum group numbers apply on some Freedom of Choice excursions in order for them to operate. Maximum numbers may also apply on some Freedom of Choice excursions. If your first choice of Freedom of Choice is not able to operate, APT will choose an alternative. The Mozart Boys’ Choir members do not perform on all departures and may be substituted with an alternate children’s choir.

Freedom of Choice™ – Golf

Round trip flights must be pre-booked a minimum of 40 days prior to tour departure date. Minimum and maximum numbers apply. Some golf courses may require guests to be a current member of a golf club. APT has an official handicap, and a certificate may be required.

Public Holidays/Festivals

Virtually all countries have public holidays, religious or otherwise. The timing and timing of these holidays may vary from country to country. This may result in a reduction of facilities and services.

Superdeals, Fly Deals and Special Offers

Conditions apply. For full terms and conditions relating to any Superdeal, Fly Deal or Special Offer please go to: www.atpcruises.com.au/specials

Out of Date Range Flights

If you have not published their schedule at the time this brochure was printed or at the time of booking, APT will extend the flight arrangements with carriers, as per your original booking. If any changes need to be made, you will be notified as soon as possible.

AIRFARES

Air travel is arranged with independent airlines. APT will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. Airfares will be booked and ticketed upon receipt of your deposit to avoid price or tax increases. Airfares vary for each departure point and routing of airline. Airline schedules are subject to change, and APT will not be liable for any airline amendment and/or cancellation fees apply. APT will not accept responsibility for delays or missed portions of air travel. Once tickets are issued APT will not be liable for any refund and will not issue a credit or partial credit for the cost of any services booked in conjunction with the flights.

Travel Insurance

All passengers must have a valid travel insurance policy that includes cover for all pre-existing medical conditions. Cover must commence prior to departure and provide appropriate cover for all activities, including river and ocean cruise travel. APT cannot provide a credit voucher. In some cases, airfares will be non-refundable. In the event of airfares being non-refundable, APT will make reasonable adjustments to the holiday package to accommodate the change. APT cannot offer compensation for the cost of any services booked in conjunction with the flights.

CANCELLATION PEACE OF MIND

Cancellation Peace of Mind is claimed, monies held must be used in accordance with the final payment date and your deposit will be retained as payment for unused transfers. Transfers cannot be re-routed to other ports or other independent suppliers, or for any additional associated expenses charges by those parties. If the cruise duration that is not safe for a passenger to board, APT is unable to remove the requirement to pay for unused transfers. APT will make reasonable adjustments to the holiday package to accommodate the change. APT cannot offer compensation for the cost of any services booked in conjunction with the flights.
Travel Information and Documents
After booking you will receive an invoice with all important information and details. We strongly recommend you check the details carefully and read the included information. Please ensure that you check your flight times and your hotel details, as airlines and hotels can experience inevitable delays. Approximately 21 days before departure you will receive your final travel documents and your final travel arrangement. However in the case of late bookings, changes or late payment, tickets may be emailed to you.

Special Request
Where a special request (e.g. diet, room location, twin or double bedded room, a particular hotel, at a flight seat request and any additional factor you or your travel agent may have a preference for in your holiday, you must advise us when your booking is made. APT will make every reasonable effort to satisfy each special request but cannot guarantee that it will be accommodated. APT will also pass any dietary requests to the airline but we strongly recommend you carry your own diet book or other supplier cannot but cannot guarantee that it will be accommodated. APT will also pass on any dietary requests to the airline but we strongly recommend you carry your own diet book or other similar foodstuff and take any medical or other medication you may require in the event of a medical emergency. APT will not be held liable for any loss or damage suffered as a result of a special request not being satisfied.

Credit Card Surcharges
If you pay APT by credit card credit card surcharges of between 1% and 3% will be added to your tour price.

IF YOU WANT TO CHANGE OR CANCEL YOUR HOLIDAY
Changes or Additions to Your Holiday
If you decide to change your holiday arrangements after the invoice has been issued, we will do our best to make the necessary adjustments. Any request for changes must be made in writing by the person who made the original booking, or his or her travel agent. If it is possible to make the changes in accordance with the administration charge and payment of any further costs incurred as a result of the change.

Cancellation Policy
For all changes or additions in this brochure, the following APT cancellation fees will apply.

<table>
<thead>
<tr>
<th>Days of Notice</th>
<th>Fee Per Person</th>
<th>50% of holiday package price</th>
</tr>
</thead>
<tbody>
<tr>
<td>90+ days</td>
<td>$200</td>
<td>50% of holiday package price</td>
</tr>
<tr>
<td>60 days</td>
<td>$250</td>
<td>50% of holiday package price</td>
</tr>
<tr>
<td>30 days or less</td>
<td>$300</td>
<td>50% of holiday package price</td>
</tr>
</tbody>
</table>

All cancellations must be received in writing by APT and are not effective until this notification has been received. If your holiday has commenced, 100% of the full holiday package price is charged. No refunds will be made on any non-arrival, or if any of the holiday package are missed. Additional cancellation fees may also be charged for any added tour including those outside the holiday package dates. These cancellation fees are in addition to any fees that may be levied by APT and your travel agent (if any). You acknowledge that the amounts estimated under the Cancellation Policy are reasonable and represent a genuine pre-estimate of APT’s loss and are otherwise reasonably necessary to protect the legitimate interests of APT. If you request changes after APT has issued your documents, APT may charge you an administration and processing fee of $70 per person in addition to any applicable cancellation fees.

Cancellation of Discounted Airlines
Any cancellation of your package when applied for airline tickets, in addition to any airline cancellation fees that are applicable.

Changes to Discounted Airlines
When changes are made to your booked airline flights due to unforeseen circumstances, APT reserves the right to change your flights and there will be no refund. All changes to your flights are subject to airline cancellation fees in addition to any airline change fees that are applicable. If for any reason, a change to a ticketed Airfare is required, a $125 per person change and $85 for any subsequent changes will be charged to your account. You may request changes and alterations to your itinerary prior to departure to change your Airfare, but a $125 per person change fee will apply for every change in addition to any applicable airline fee.

IF WE NEED TO CHANGE OR CANCEL YOUR HOLIDAY
If we change or cancel your holiday before your departure, APT endeavours to provide you with all the services confirmed to you at the time of booking. If we plan arrangements a long time in advance of your departure date using independent suppliers such as airlines, hotels, etc, over whom we have no direct control, and if the arrangements are subsequently cancelled by the airline(s) or supplier, APT reserves the right to cancel or amend holiday packages/ excursions accordingly. APT will not be liable to you for any loss or damage suffered as a result of a special request not being satisfied.

APT does not employ medical staff. If you require medical attention, you should arrange such medical attention in the event of a medical emergency. APT will not be liable to you for any loss or damage suffered as a result of a special request not being satisfied.

APT has endeavoured to ensure the information given in this brochure is correct to the best of our knowledge at the time of going to print. However, advertised descriptions, facilities and prices may change after publication and APT is not responsible for any such changes. APT accepts no responsibility for changes or delays to your booked holiday package at the time of booking. Additionally, flight times, accommodation and other arrangements are subject to change without prior notice only as there may be changes. Final details will be shown on your tickets. Holiday package or excursion itineraries may change after the printed date of this brochure as a result of local conditions, weather conditions and annual events. APT will endeavour to notify you of any significant changes prior to your departure.

Flight Changes
The flight times shown in our brochure, on our website and detailed on your invoice are subject to alteration and confirmation. Flight times are set by airlines and affected by events outside our control. Scheduled and charted flight times are also subject to change. APT will advise you of any significant changes as soon as possible. Minor time changes will be shown on your flight tickets. Any change in the identity of the airline, flight timetings or aircraft type (if advised) will not entitle you to cancel or change your travel arrangements. APT reserves the right to make any cancellation fees except where specified in these booking conditions.

Force Majeure
When APT means the occurrence of an event that is beyond APT’s reasonable control and which could not have been avoided even if all due care had been taken. But not limited to: (a) war, armed conflict, criminal damage, not civil, industrial dispute, terrorist activity or the threat of any such acts; (b) natural or nuclear disaster, weather conditions, flooding, fire, earthquake, landslide, adverse weather conditions, high or low water levels, etc.; (c) nuclear or other industrial accident causing environmental pollution or contamination; or (d) change in law, mandate, enactment, amendment, (including repeal) in the law or administrative regulations, which affects APT’s territory relevant to the booking contract, which includes changes in stamps, visa, duty, tax, duty-free, declaration licence and the common law as applicable from time to time.

Termination of Booking Contract or Change of Travel Arrangements due to Force Majeure
If APT, in its reasonable opinion, considers that any Force Majeure event prevents APT (whether or not by reason of any action of APT or not) from being liable to you for any of the special requests made by you or any of your travel agent; or (c) from being liable to the agent (if any). You acknowledge that the amounts estimated under the Cancellation Policy are reasonable and represent a genuine pre-estimate of APT’s loss and are otherwise reasonably necessary to protect the legitimate interests of APT. If you request changes after APT has issued your documents, APT may charge you an administration and processing fee of $70 per person in addition to any applicable cancellation fees.

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