The following terms and conditions ("booking conditions") form the basis of your contract with Australian Pacific Touring Pty Ltd ("APT", "we", "our", "us") and all such terms have the meaning given to them in our respective rights and obligations. By asking us to confirm your booking and proceeding with your payment or the publicaiton date for any reason, including without limitation; to cover changes in government taxes and charges, exchange rate variations, fuel surcharges and other charges that may affect the cost of your holiday package, medical expenses, loss of luggage, whilst on tour and if your first choice of Freedom of Choice Inclusion is unavailable you may be asked to choose an alternative.

Freedom of Choice™ Inclusions
Minimum and maximum group numbers apply on some freedom of Choice Sightseeing and Dining experiences. These are selected whilst on tour and if your first choice of Freedom of Choice inclusion is unavailable you may be asked to choose an alternative.

Public Holidays & Festivals
 Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

SuperDeals, Fly Deals & Special Offers
Contact APT for terms and conditions relating to any SuperDeal, Fly Deal or Special Offer on your booking please go to aptouring.com.au/specials.

Other Special Offers
Select APTidentified special offers other than those advertised in the brochure may be promoted by APT after the brochure is released. These special offers do not apply to existing bookings unless otherwise stated.

Talier Mades Journeys
Term and conditions for Talier Mades Journeys may differ from the standard brochure terms and conditions due to their bespoke nature. Further information may be obtained by visiting our website at aptouring.com.au/conditions and following the link found under the Talier Mades Journeys section.

BOOKING & PAYING FOR YOUR HOLIDAY

Airfares
Air travel is arranged with independent airlines. APT will arrange air travel as advised in connection with your holiday package or as otherwise arranged with APT. All airfares are subject to flight and class availability at the time of booking and are subject to change at the airline's discretion.

Flights Within Asia
Economy flights within Asia and airfares in Asia are included in the price of your holiday package and are non-refundable. Changes to flight times are subject to change without notice.

Visa & Passports
Before you leave home, it is your responsibility to ensure that you have the correct visa and passport for your tour. You may be required to present an original visa or passport to travel to specific countries. If you have not travelled to a country before or if you are thinking of extending your stay, it is advisable to check the closest embassy or consulate for the latest visa requirements. For tours visiting Asia, APT strongly recommends that you allow at least six to eight weeks for visa applications to be processed.

Traveling With Minors
Children under the age of 18 years old are not permitted on tours. Exceptions to this includes our off grid Mayan Inland Tour for children under 8 years of age on tour with a parent or guardian. For children under the age of 18 years old who are travelling with an adult, any specific conditions of the holiday package for children, including special food requirements, will be informed to you in writing.

Included in Holiday Package Price
All coach/river cruise and hotel accommodation, airfares (as indicated in individual itinerary), gratuities for APT staff (see below), airport transfers on the first and last day of the tour, sightseeing, specified excursions, meals, admissions, port charges, luggage service (one bag) and the services of a Cruise/Tour Director and driver as stated in your itinerary.

Transfers
Airport transfers are included on the first and last day of the tour and at any time if requested. If this is not possible, APT reserves the right to make changes to coach or hotel transfers at the discretion of the tour director, driver or coach. Wheelchairs and walkers cannot be carried on aircraft.

Choosing Your Holiday
The holiday packages contained within this brochure are for departures between 01 July 2022 and 30 April 2023. To maximise your enjoyment of your APT holiday and to ensure that it lives up to your expectations, it is important that you choose the right holiday package for you. Our brochures contain limited information; however, there is also additional information available online at aptouring.com.au and the brochure is available to discuss your options.

Gratuities
Gratuities for all staff on the land portion of your tour and on board your river cruise or ship is included in your package. If you feel you would like to give a gratuity to any special staff members, you are able to do so at your own discretion.

Travel Insurance
Travel Insurance is not included in your holiday package. For your protection, you are required to purchase comprehensive travel insurance that meets the included limitations (coverage for the cost of your holiday package, medical expenses, loss of luggage, cruise and stopovers) and all the changes that may occur due to cancellation, impossibility of performance or other frustration, disruption, loss of deposit or excess.

Out of Date Range Flights
If airlines have not published their schedule at the time that this brochure was printed, or at the time of booking, APT will make every effort to obtain more up to date information. Flights will be based on information available at the time of booking. APT reserves the right to change the departure date. If this is not possible, APT reserves the right to make changes to coach or hotel transfers at the discretion of the tour director, driver or coach. Wheelchairs and walkers cannot be carried on aircraft.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.

Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your holiday and some religious holidays may result in a reduction of facilities and entertainment.
Special Requests
Where a special request (eg. dietary requirements, room location, twin beds) is added to your particular facility at a higher seat requests and/or particular meals) is an important factor in your choice of holidays, you must advise us when your booking is made. APT will pass on your request to the hotel, airline or other providers, but cannot guarantee that it will be accommodated. APT will also pass on the request we receive, but we strongly recommend that you check directly with the airline once your tickets have been issued. The provision of any special request does not constitute a term of the contract and notification that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not intended to mean the special request will be met. Unless and until specifically confirmed, all special requests are subject to availability.

Credit Card Surcharges
If you wish to pay APT by credit card, a surcharge of between 1% and 3% will be added to your tour price.

IF YOU NEED TO CHANGE OR CANCEL YOUR HOLIDAY

Changes or Additions to Your Holiday
If your flight or any part of your holiday arrangements after the invoice has been issued, we will do our best to make the change, but it may not be possible. Any request for changes must be made in writing by the person who made the original booking, or for a tour, by the travel agent. It is possible to make the change, it will be subject to an administration charge and payment of any further costs incurred as a result of the change.

Cancellation Policy
For full details of the booking terms, in this brochure, the following APT cancellation fees apply:

- Days of Notice
  - 70 days or more
  - 60 days or less

<table>
<thead>
<tr>
<th>Days of Notice</th>
<th>Fee Per Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>70 days or more</td>
<td>100% loss of holiday package price</td>
</tr>
<tr>
<td>60 days or less</td>
<td>100% loss of holiday package price</td>
</tr>
</tbody>
</table>

All cancellations must be received in writing by APT and are not effective until written confirmation has been received. If your tour has been cancelled, 100% of the full holiday package price is charged. This applies on any change in the itinerary for any reason, whether the change is in our or the airlines’ package. Additional cancellation fees may also be charged in respect to accommodation reserved outside the holiday package date. Additional cancellation fees may also be levied by APT and your travel agent (if any). You acknowledge that the amounts estimated under the cancellation policy are reasonable estimates of genuine pre-estimate of APT’s and are otherwise reasonably necessary to protect the legitimate interests of APT and the rights of other customers. APT may, in its absolute discretion, administer and process deposits and/or any other sums paid by customers. Customers must take out travel insurance to protect themselves against loss in these circumstances.

ON HOLDING

Noise & Vibration
APT takes reasonable steps to minimise noise and vibrations in its river cruising vessels to ensure that river noise and vibration is experienced on vessels and that APT is not liable to any such noise or vibration.

Ducking Position
For the event of a force majeure event making it impossible or unsuitable for APT to deliver all or part of the Holiday Package, APT will refund the customer for the unfulfilled portion of the Holiday Package less any reasonable losses incurred before cancellation. Losses may amount to a substantial proportion of the booking price. APT will use reasonable endeavours to assist you in changing your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

Limitation of Liability in the Event of Force Majeure
In the event of a force majeure event making it impossible or unsuitable for APT to deliver all or part of the Holiday Package, APT will refund the customer for the unfulfilled portion of the Holiday Package less any reasonable losses incurred before cancellation. Losses may amount to a substantial proportion of the booking price. APT will use reasonable endeavours to assist you in changing your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

Limitation of Liability
In the event of a force majeure event making it impossible or unsuitable for APT to deliver all or part of the Holiday Package, APT will refund the customer for the unfulfilled portion of the Holiday Package less any reasonable losses incurred before cancellation. Losses may amount to a substantial proportion of the booking price. APT will use reasonable endeavours to assist you in changing your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs.

Disruption to Cruising & Itinerary Arrangements
Under normal operating conditions itineraries will be delivered as per the brochure. However, river cruises may be affected by events outside our control. Scheduled and creditor start times, and days of operation are also subject to change. APT will advise you of any significant changes as soon as it is informed by the airline. Minor timing changes will be shown on your tickets. Any change in the itinerary, vessel type or category type (if applicable) that APT will not entitle you to cancel or change other arrangements without paying any applicable cancellation fees except where specified.

If We Change or Cancel Your Holiday Before Your Departure
APT endeavours to provide you with all the services confirmed to you in this brochure, subject to the normal terms of your bookings. However, we do reserve the right to make alterations to your confirmed itinerary at any stage before you depart. This may be necessary to comply with your wishes, or to make adjustments to ensure we do not exceed the limits of the insurance we have in force for your protection.

If We Need to Cancel Your Travel安排s before Your Departure
APT endeavours to provide you with all the services confirmed to you in this brochure, subject to the normal terms of your bookings. However, we do reserve the right to make alterations to your confirmed itinerary at any stage before you depart. This may be necessary to comply with your wishes, or to make adjustments to ensure we do not exceed the limits of the insurance we have in force for your protection.

Data Protection Policy
Any personal information (including sensitive information and health information) that APT obtains and retains from you is for the purpose of fulfilling our obligations under these terms and conditions. Our Privacy Policy details why we collect this information, who we may disclose it to (including overseas recipients), and the main consequences if we do not disclose it. Our Privacy Policy also contains information about how you may seek access to, or correction of, the personal information held about you, and our complaint handling process. Our Privacy Policy is available at apotours.com.au/privacy or by request to us. By providing personal or sensitive information to us, you are agreeing to the terms of our Privacy Policy.

GENERAL INFORMATION & CONDITIONS  | 107

APT is not responsible for the conduct of the independent service providers, their servants and agents or for any ramifications that this condition. Optional excursions may depend on your holiday package, activities such as shopping, exploring, biking and snorkeling and surfing. You accept and assume the risk involved with these activities.

In the opinion of any representative of APT, your mental or physical condition, or general behaviour is such as to affect your own safety or that of another passenger, APT reserves the right to cause you to become a hazard to yourself or other passengers or result in you being removed from the tour. APT is not liable to you if any costs associated with your removal will not be refunded for any part of the holiday package.

APT accepts no responsibility for any death, injury, illness, loss (including any loss of enjoyment), damage, delay, detention, delay (including mechanical breakdown) beyond APT’s control.

4. Any term, condition or warranty express or implied by statute or otherwise in respect to the holiday packages contained in this brochure are excluded to the full extent permitted by law. Nothing in these booking conditions excludes, restricts or modifies the application of the Competition and Consumer Act 2010 (Cth) as amended, consolidated, supplemented or replaced.

5. To the full extent permitted by law, APT’s liability arising under or in connection with these booking conditions, (a) is limited to the re-supply of the products or services or the payment of the cost of re-supply of the products or services to you; and (b) excludes liability for any indirect or consequential losses suffered by you or any third party, however caused, including (but not limited to) pure economic loss or any special, extraordinary or punitive damage to you or any other party.

6. Your travel agent will forward deposits and other payments to us on your behalf, but your travel agent is not our agent for the purpose of receipt of monies. Flights, rail services and other transport payments by the travel agent does not constitute receipt of those monies by us, and the travel agent has no authority expressed or implied to receive monies on your behalf for us. All bookings made with a travel agent are made at your own risk, and you are responsible for ensuring that your travel agent pays APT in full;

Apart from any other rights of which APT may avail itself, you may be liable to APT for (by way of a booking confirmation advice or payment receipt advice) that monies have been received by APT. APT reserves the right to cancel any ticket or booking or refuse to carry any passenger where payment has not been received by APT within the specified time.

Responsible Service of Alcohol
Our use of alcohol is responsible service of alcohol and are obligated by law to refuse service to any guest who, in their reasonable opinion, appears to be, or is intoxicated, or behaves in an aggressive or offensive manner.

Medical Assistance
APT does not employ medical staff on our tours or ships. If you require medical attention, local medical services can be contacted immediately. You are responsible for all charges that result from a visit to a medical facility, or for a medical practitioner visiting you. APT is not responsible for the type or quality of the medical services you may receive.

Cruise Club/Member Benefits
Details including the full range of benefits and conditions may be viewed on page 88-89 or on our website at apotours.com.au/ APTClub/MemberBenefits.

Luggage limits
Each passenger is entitled to take one piece of luggage that does not exceed 110 cm (3.6 feet, or weigh more than 20 kilograms (44 pounds). Dimensions for checked luggage are calculated by adding together the width, height and depth of the piece of luggage. An extra charge will be made for any handling of any additional luggage. Your Tour/Cruise Director will advise you of the exact additional charge. You will be required to pay for any small carry-on bags for your voyage to Ha Long Bay. All luggage is at “owner’s risk.”

Maps Within This Publication

Images Within This Publication

Same images in this publication are copyright of, and have been reproduced with the permission of: APT imaging, Inc. Images in these publications are copyright of, and have been reproduced with the permission of: APT imaging, Inc. These images may be freely reproduced for the purposes of promotion and reproduction of APT brochures; provided that they are not used in a manner that prejudices their primary intent to promote APT as a destination for travel. APT Club for use in APT brochures or any other means.

Australian Pacific Touring Pty Ltd
ABN 44 004 684 619. APT accreditation #A10825.