This brochure provides a pre-view of our Canada & Alaska featuring Holland America Line’s Standard Cancellation Protection Plan. To ensure that your cruise or land tour is smooth and stress free, we’ve included a variety of inclusions in your holiday package. These include:

- All Inclusive meals in the main dining room and select Specialty Restaurants.
- Holland America Line’s laundry and valet service.
- Sightseeing, excursions, meals, admissions, port charges and the services of an APT Tour Director on land tours and a Cruise Escort on ocean cruises.
- Airport transfers.

These inclusions are weather dependent. Sightseeing, excursions, meals, admissions, port charges and the services of a Tour Director on land tours and a Cruise Escort on ocean cruises are subject to the limitations in Holland America Line’s baggage policy and do not cover losses while baggage is in the custody of airlines. A $1,000 security deposit per person, per holiday package is required within seven days of receipt of booking confirmation. Deposit requirements vary when booking a Wilderness Lodge Extension or a special offer. Final payment of the balance of your holiday package price is due 100 days prior to departure unless otherwise stated in the terms of a special offer. APT reserves the right to cancel any ticket or booking or to refuse to carry any passenger where payment has not been received by APT within the specified time. All fares are in Australian currency. Payment must be made by credit card or by bank transfer. APT cannot be held responsible for any changes resulting from a Force Majeure event.

PASSENGERS NEEDING SPECIAL ASSISTANCE

APT welcomes passengers with disabilities or special needs provided they are able to manage independently, capable of providing necessary assistance. However, any disability or medical condition requiring special assistance must be reported to APT at the time of booking to ensure that suitable arrangements are made. APT will make reasonable efforts to accommodate the special needs of disabled passengers, but is not responsible for any delays of services by carriers, hotels, trains, restaurants or other independent suppliers, or for any additional associated expenses. Coaches and coaches are not equipped with wheelchair ramps. Most river and ocean cruise ships have elevators. Cabin doors and restrooms may not be wide enough to allow access by standard wheelchairs. Wheelchairs and walkers cannot be carried on coaches, due to space limitations. For safety reasons, passengers in wheelchairs cannot be placed on ramps where the river or ocean cruise ship is at anchor. APT is unable to provide individual assistance to any passenger for walking, dining, boarding or disembarking coaches, river or ocean transport vehicles, or any other personal needs.

HEALTH & FITNESS

A good level of fitness and health is required to participate on APT’s holiday packages. In some destinations there are extensive sightseeing excursions by foot which may include climbing of stairs. Mobility is needed to board and disembark coaches, river and ocean cruise ships and trains. We recommend a visit to the doctor and dentist before traveling. It is the responsibility of any passenger to advise APT of any pre-existing medical conditions that may affect the normal conduct of a holiday package and the enjoyment of other passengers. APT reserves the right to request a doctor’s questionnaire will be provided and requested to be completed at the time of booking if you advise of any health, fitness or mobility issues. APT is not liable for any injury, illness or loss of entitlement which could have been reasonably prevented had we been made aware of a pre-existing condition. We shall not have any liability to revise it. We will not be responsible for any costs associated with cancellation penalties or the return of passengers from a tour and a refund or lost tour costs will not be claimed.

PASSPORTS & VISA

A valid passport is required within a minimum of six months validity from your date of return home. Note that visa and passport requirements are the responsibility of the traveller to ensure and are subject to eligibility with government requirements. If traveling into Canada, all Australian, New Zealand and UK citizens must register on the Electronic Travel Authorization (eTA) to determine eligibility to travel to Canada. The ETA is at https://travel.pad.gov.cn/en/cn/ in conjunction with the eTA registration (3 to 7 business days or more). If no ETA is paid by the passenger in Canada, all APT tour leaders are required to register on the Electronic System for Travel Authorization (ESTA) to determine eligibility to travel to the USA. This is at https://travel.govt.nz/visas-including-ESTA in conjunction with the ETA registration (3 to 7 business days or more). If no ESTA is paid by the passenger in the USA, APT tour leaders are required to register on the Electronic System for Travel Authorization (ESTA) to determine eligibility to travel to the USA. There is a $140 administration charge and payment of any further costs incurred as a result of the change.

For Wilderness Lodge Extensions, the following applies:

APT Deposit Cancellation Peace of Mind

In the event of a change made before departure, if it is operated by Princess Cruises, Princess Cruises will refund 50% of your Deposit Cancellation Peace of Mind to APT. If it is operated by Holland America Line, Holland America Line will refund 50% of your Deposit Cancellation Peace of Mind to APT.