



Relax in your luxurious Suite

Life on Board – What to Expect

EMBARKATION/DISEMBARKATION

Official embarkation of the ship is at 3pm. This allows staff to prepare your Suite. In case of an early arrival, you may check your luggage on to the ship and explore the embarkation port city through the afternoon. On departure, check-out is 9am. Please consider these times when arranging your flights as luggage storage is not always possible depending on the ships schedule.

ONBOARD LANGUAGE

The official language on board is English. All staff, crew and local guides speak English. All announcements and lectures are in English.

SHIP SCHEDULE & SHORE EXCURSIONS

The ship will sail promptly from each stop in accordance with its cruising schedule. The ship is unable to delay departure for passengers who may not be on board. Unless you are on a ship excursion accompanied by the appointed guide, it is your responsibility to make your own way to rejoin the ship at a subsequent stop. Without limitation, APT is not liable for any costs incurred if you miss the ship's departure for any reason.

Sightseeing generally involves walking. If you lead a sedentary life, enjoy brief walks to improve physical condition before departing.

In the rare event of water level problems on the waterways, or when conditions (by determination of the Captain) render it necessary, part of the itinerary may need to be operated by motorcoach.

MOTORCOACH SAFETY

Passengers must remain seated at all times. Failure to do so may result in serious injury if the driver has to change speed, brake or stop suddenly. Passengers using the emergency washroom do so at their own risk. Hand luggage should be stored in the overhead luggage racks or under your seat. Heavy items, bottles and so on should not be stored overhead. Aisles must always be kept clear of luggage and personal effects. Take time to note the location of all

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emergency exits. No passenger should remain on the coach during bathroom or other stops. Please don't leave your valuables on board. Watch the stairs and overhead entrances when entering or alighting the coach. Always check for traffic when exiting the coach.

HANDICAPPED FACILITIES

Handicapped facilities on board are limited. River cruise vessels are not equipped with wheelchair ramps and hallways and doors may not be wide enough to accommodate wheelchairs. Ships are equipped with an elevator but it does not access all decks (apart from the Sound of Music with no elevator onboard). Additionally, motorcoaches and minibuses used for transfers and shore excursions may not be equipped with wheelchair ramps. Any condition requiring special attention must be reported to APT at the time of booking.

Facilities and services for passengers with disabilities differ among destinations and, in some cases, may be limited or non-existent. Participants requiring special assistance must be accompanied by a person responsible for and physically able to provide such assistance.

Transfers and shore excursions follow a predetermined timetable and thus participants should have no physical impairment(s) that would affect the time schedules or interfere with the rights of other passengers on their holiday. Without limitation, APT and its affiliates are not responsible for any denial of services by airline carriers, cruise vessels, hotels, lodges, coaches, local guides, operators or other independent suppliers.

SMOKING

Smoking is not permitted inside the ship. Smoking is only permitted on the Sun Deck. For the safety and comfort of all on board, your cooperation in observing the smoking policy is greatly appreciated.

SHIPBOARD ACCOUNT & PAYMENT OPTIONS

For your convenience, all purchases and paid services on board are billed with a guest check and added to your shipboard account. At the end of the cruise, you will receive a total, which can be paid with cash or credit card. The ships do not accept payments made by Diners Club cards. The onboard currency is the Euro.

GRATUITIES – ON ALL APT EXCLUSIVE SAILINGS

Gratuities to your Cruise Director and ship crew are included in the tour price.

SHIP SERVICES & AMENITIES ONBOARD

Medical Services There are no onboard medical personnel. Medical services can be called from shore, as ships are always close to a town.

Laundry/Iron Laundry services are available on board. Price lists will be available in your Suite. Clothes cannot be dry cleaned on board. Self service laundry facilities are not available on board. For safety reasons, it is not permitted to use an iron in your Suite.

Newsletter The ship's daily newsletter features information about daily activities, shore excursions, tour departure times, the ship's docking address, your Cruise Director's phone number and more.

Gift Shop Each ship has an on board gift shop offering limited accessories, film, souvenirs and gifts as well as a small selection of personal and toiletry items.

Stamps, Postcards & Mail Stamps and postcards are available at the reception desk and mail will be sent from port each day.

Complimentary Bikes Each ship is equipped with a number of complimentary bikes for your use. Please note it is not law to wear a helmet when cycling, therefore helmets are not provided onboard.

PUBLIC AREAS

Hair Salon/Massage These services are available on board. Enquire at reception for appointments and service charges.

Fitness Room The fitness room is outfitted with exercise equipment and is available to all passengers. Use of the equipment is at the sole risk of the user. There is no attendant on duty and without limitation APT and its affiliates are not responsible for any accident or injury sustained during the use of any exercise equipment.

Library The ship has a book collection available free of charge to all passengers. Please return any books that you borrow before the end of the cruise. The ship appreciates any donations that you may contribute should you decide to leave books or magazines behind.

Spa Enquire at reception about hours of operation. There is no attendant on duty and therefore, without limitation, APT and its affiliates are not responsible for any accident sustained in the use of the spa. Please note that a spa is not available on every ship.

DINING

Dietary Requests If you have special dietary requests, please advise your travel agent or APT at the time of booking and remind the Maitre d' on board on arrival. Please note that facilities to grant special dietary requests on board are limited and, while the chefs will try to accommodate requests, no guarantees can be made.

Cuisine All meals are prepared by European chefs and consist of European-style food that has been adjusted for our passengers. On board, enjoy a full buffet breakfast in the restaurant. Lunch offers salads, soups, a choice of mains and dessert. Dinner is a multi-course meal with a selection of mains.

Beverages Coffee and tea are available free of charge throughout the day and during meals. Water on board the ships is drinkable. Wine, soft drinks or beer are included with dinner on board.

Meals All meals on board are included. Meals are served in the dining room in a single sitting. Open seating allows you to sit at different tables if you wish to meet other fellow passengers.



Our lavish Owner's Suites – the ultimate in luxury cruising

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SUITE INFORMATION

Air Conditioning & Heating All Suites are air-conditioned and heated with an individual control. If you have any questions regarding your Suite's temperature control, please check the instructions or enquire at reception on board.

Electricity Electricity on board is 220 volts. You will need a European adapter, as well as a converter for appliances. Small, personal appliances, such as curling irons or electric razors, require an adapter. As for appliances that are not dual voltage, you will need a converter.

Telephone Each Suite has its own telephone. It can be used to call Suite to Suite and ship to shore. Since the telephone system functions via satellite, there may be times, depending on routing, when reception (and therefore, calling) is not possible. Instructions for telephone use is in each Suite. Any charges are placed on your shipboard account.

Internet On board the ms Amadagio, ms Amalegro, ms Amacello, ms Amadante, ms Amalyra and ms Amadolce every Suite is equipped with a monitor and a keyboard that offers internet access free of charge through the ships unique Infotainment System. Wireless internet is also available in the rear lounge. Please note that dues to satellite connection, internet facilities may not be available for use at all times or some locations.

On the ms Sound of Music, two PC Terminals are available at reception for sending emails.

On the ms Excellence one PC Terminal is available at reception.

Television There is a television in each Suite. You can receive TV channels with US and English programming, entertainment, videos, and a ship informational channel. A large selection of pay-per-view movies are available on board the ms Amadagio, ms Amalegro, ms Amacello, ms Amadante, ms Amalyra and ms Amadolce at a nominal charge.



Indulgence at every turn

Please ask your on-board cruise staff for further details. Since these ships are using a satellite system, depending on routing, reception may be temporarily restricted or unclear.

Safe All Suites are equipped with a safe. It is recommended that you place your valuables in the safe when away from the Suite. Items that exceed the size of the safe can be checked into the ship's safe at the reception desk.

Hair Dryer Each Suite is equipped with a hair dryer.

CUSTOMER SURVEYS

We are sincerely interested in your detailed comments about your experience and holiday. We strive to further improve our product in response to these comments. On board, you will receive an APT Customer Survey. Please take a few minutes to complete it and give it to your Cruise Director at the end of your tour in the envelope provided. By advising us of your travel preferences and interests, you can help us develop trips and customer programs that meet your needs.



Admire the view from your ship's Sun Deck