

Other Useful Information

FREQUENTLY ASKED QUESTIONS

What should I wear? The right clothing can make a big difference to the enjoyment of your trip. First and foremost, dress for comfort. Life aboard and in ports of call is laid-back and casual. The trick for staying comfortable in fluctuating temperatures is to wear three basic layers of lightweight clothing: innerwear, insulating garments and outerwear. The different layers let you add or remove clothing in response to changes in the weather or your internal temperature. Certain shore excursions may require particular attention to clothing. For example, certain churches, mosques, or other places of worship may not allow tank tops or short pants. Footwear should include comfortable walking shoes for visits ashore and sandals or rubber-soled shoes for strolling on deck. Evening dress is smart casual which can be defined as slacks and sports shirt or jumper for men and skirt or trousers for women.

What about meals? All meals as per the itinerary are included. In Eastern Europe, vegetarian, high-fibre, low-carb and low fat dishes are not readily available, however on board, special dietary needs may be accommodated and must be advised at time of booking. For any special meal arrangements, contact APT or your Travel Agent at least 100 days prior to departure. While we try to fulfil all requests, it may not always be feasible. APT reserves the right to substitute products when specified brands are not available. Reconfirm any special requests with the Restaurant and Hotel Manager after you board.

What are the sizes of the suites & windows? Suites range in size depending on the Category you have booked, the location of your suite on the ship, and the ship you are booked on. As a rough guide, the suite sizes are as follows:

AMAWATERWAYS ships: Suites range from 135 sq. ft to 255 sq. ft

Ms Sound Of Music: Suites range from 124 sq. ft to 194 sq. ft

Ms Excellence: Suites range from 129 sq ft to 194 sq ft

Window sizes vary depending on the Category, location onboard and the ship itself. Some windows do not open due to safety reasons.

IMPORTANT CONTACT INFORMATION

With your final documents, we provide you with some important phone numbers and other information that you may need during your holiday. If for any reason you require assistance, the following offices, in addition to the APT contact numbers, are at your service. Our representatives are available to offer assistance with needs that may arise while you are on holiday.

For Emergencies

ms Sound of Music reception	+49 174 937 1537
ms Amadagio reception	+49 172 136 1561
ms Amalegro reception	+49 173 320 2978
ms Amacello reception	+49 172 289 0367

ms Amadante reception	+49 172 289 0371
ms Excellence reception	+49 174 938 0496
APT Europe Operations Office	+49 228 850 3564
APT Europe Operations Mobile	+49 1520 189 9549

Please note: At time of printing the phone numbers for the ms Amadolce and ms Amalyra were not available. Please refer to your touring itinerary for these contact numbers.

If there is an emergency and you must be contacted while travelling, your family/friends should attempt to reach you directly by contacting the ship or hotel. The ship's phone and fax systems operate on mobile reception and may not receive good reception throughout the trip. If unsuccessful, your family/friends can call the APT toll free number 1300 278 278 (Australia) or 0800 278 687 (New Zealand) during our normal business hours.

TELEPHONE DIALLING INSTRUCTIONS

When calling from Australia to Europe, replace the '+' symbol with '0011'. When calling from one European country to another, replace the '+' symbol with '00'. For calls made within the country please ignore the '+' symbol and the international numbers (the first two digits) and instead dial '0' followed by the number shown. For all other international calls please replace the '+' symbol with the international access number for the country you are in.

We list the following codes applicable to your trip for your convenience.

Netherlands country code:	31
Amsterdam city code:	20
Hungary country code:	36
Budapest city code:	1

The numbers for the ships are based on satellite service and have a German country code (49) even when they are not in Germany.



Calling home made easy with APT